**Nicholas Baumeister**

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**Professional Summary**

Recent graduate with a Bachelor of Science in Information Science and a concentration in Data Science and Analytics. Seeking an entry-level data analyst position to apply skills in Python, SQL, R, and Tableau. Committed to continuous learning, with certifications in Data Analysis in R Programming and Microsoft Power BI in progress.

**Education**

**Bachelor of Science in Information Science** Graduated: Dec 2024

Concentration: Data Science & Analytics

University of South Florida, Tampa, FL

Major GPA**:** 3.75 **|** Cumulative GPA**:** 3.26

Relevant Coursework: Introductory Programming, Predictive Analytics, Senior Capstone, Introduction to Data Science

**Skills**

* **Programming Skills**: Python, SQL, R, JavaScript, HTML
* **Visualization & Reporting Tools:** Tableau, Power BI, Data Visualization Tools
* **Analytical Techniques**: Regression Analysis, Hypothesis Testing, Predictive Modeling

**Relevant Experience**

**Capstone Project**

University of South Florida, Tampa, FL Aug 2024 – Dec 2024

* Developed a predictive model using R, improving forecast accuracy by 20%.
* Constructed comprehensive dashboards within Tableau for tracking critical project milestones and deliverables; improved reporting efficiency by reducing manual updates from three hours weekly to just fifteen minutes.
* Achieved 90% accuracy by refining features and applying machine learning techniques.

**Undergraduate Research Assistant**

University of South Florida, Tampa, FL Jan 2024 – May 2024

* Analyzed over 1,500 data points through advanced statistical techniques such as regression hypothesis testing, enhancing overall accuracy and contributing directly to successful completion of three major research initiatives within set deadlines.
* Collaborated with faculty and graduate researchers to design experiments, achieving a 100% on-time completion rate for five major projects while ensuring rigorous methodological standards throughout the research process.
* Documented workflows and analysis processes to ensure reproductability for future research initiatives.

**Administrative Shipping/Receiving Intern**

Sun MED Medical, Marlton, NJ Sep 2019 – Mar 2020

* Streamlined shipping processes and reduced errors in documentation through precise data entry.
* Coordinated with 30 vendors to ensure on-time deliveries and improved operational efficiency.
* Entered and validated large volumes of data with a 99% accuracy rate, ensuring up-to-date inventory records.
* Established clear protocols for tracking shipments between three key teams within the organization; findings identified top causes of miscommunication which led to significant reductions in unplanned shipping delays.

**Additional Experience**

**Cashier**

Winn-Dixie, Tampa, FL Sep 2023 – Dec 2024

* Responded to over 100 daily inquiries with precision that directly contributed to achieving a measurable improvement in customer retention rates while maintaining accuracy levels for end-of-day reporting processes.
* Processed high-volume transactions with 100% accuracy, minimizing errors in end-of-day reporting.
* Implemented upselling techniques, increasing sales of promotional items by 10%.

**Guest Arrival Ambassador**

Busch Gardens Tampa Bay, Tampa FL Oct 2022 – Apr 2023

* Resolved guest concerns and complaints with professionalism, achieving a 97% satisfaction rate based on feedback surveys.
* Navigated unexpected customer challenges with swift decision-making and empathy; increased overall guest experience ratings by resolving over 50 critical incidents monthly while maintaining service quality.
* Welcomed and engaged with over 1,000 guests each day, delivering accurate directions and prompt responses to inquiries while cultivating a welcoming atmosphere that enhanced first impressions for visitors.

**Certifications (Planned / In Progress)**

* Data Analysis with R Programming
* Microsoft Power BI Data Analyst Associate